



Ariennir gan
Lywodraeth Cymru
Funded by
Welsh Government



E-Move

E-cargo Loan Scheme

Users' Welcome Guide

About E-Move Wales

Sustrans are operating electric cargo bike loan schemes in Swansea and Aberystwyth, each stocked with 8 e-cargo bikes available for free, by enterprises, for 1-3 months.

Aims of the E-Move project are to:

- Support businesses to trial using e-cargo bikes, to develop skills to use e-cargo bikes, and to learn about the benefits and impacts of using various e-cargo bikes for last-mile deliveries
- Understand and overcome barriers to using e-cargo bikes for freight movement
- Inspire businesses to act to reduce carbon emissions and localised air pollution
- Produce recommendations for Welsh Government policy on developing environmentally sustainable freight movement that also supports wider wellbeing goals.



Understanding the future of e-cargo bikes in Wales

We will collect information about how your enterprise operates its freight logistics before the loan. During the loan, we will ask how the e-cargo bike is used, how your business benefits from it and the barriers experienced while using it. In return for your e-cycle loan we ask you to complete:

- A survey and consultation before the loan
- A follow-up survey during the loan
- A 30 minute interview to further understand your business's experience of using an e-cargo bike, its impacts and barriers to its use.



E-cargo bike benefits

Increasing freight movements by e-cargo bikes:

- reduces carbon emissions and local air and noise pollution
- supports healthier and happier lives for employees and the community
- reduces operating costs
- creates a more positive company image
- creates opportunity for visibility and publicity
- enhances community and customer interaction
- can be faster, more flexible and convenient than using a van where congestion slows down journey times.

Training

Enquire with your local Sustrans representative about National Standards Cycle/Bikeability Training. This will give you a chance to learn how to use an e-cargo bike away from traffic and then build up to using the e-cargo in traffic and on hills.

Bike maintenance

The e-cargo bikes are maintained by qualified mechanics arranged by Sustrans and we will be on-hand to have the cargo bikes repaired if a fault develops at no cost to your business.

I'm interested, what do I do next?

If you don't already have a User's Welcome Pack, please request one from your local Sustrans representative. Speak to your local Sustrans Representative to discuss your requirements and your plans for using the e-cargo bike. They will check availability and arrange a date for your e-cargo bike loan. They will also advise you what e-cargo bike training is available locally and will let you know where to pick-up and drop-off the e-cargo bike.

You will be shown how to use the e-cargo bike safely. You'll have a chance to try out the bike and get comfortable using it. You will receive an instruction guide and if you have no helmet, you will be provided with one to loan.

If you have any questions or want to know more, please get in touch with your local Sustrans representative.

Barry and Swansea - Emily Sinclair

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Rhyl - Jonny Eldridge

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Aberystwyth - Sioned Lewis

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For useful resources and to find out more about E-Move in your area please visit www.sustrans.org.uk/cymru-e-move.

Sustrans is the charity making it easier for people to walk and cycle.

We connect people and places, create liveable neighbourhoods, transform the school run and deliver a happier, healthier commute.

Join us on our journey.

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